From: starthru

To:Microsoft ATRDate:1/21/02 1:14amSubject:Microsoft settlement

9S353 Cumnor Road Downers Grove, Illinois 60516

January 20, 2002

Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530

Dear Mr. Ashcroft:

As a Microsoft shareholder and firm supporter, I urge you to help stop any further litigation against the recent settlement between the Department of Justice and Microsoft. After three years of negotiations, Microsoft has bent over backwards to support the actions of our technology industry. I feel strongly that it is time to move forward and let our IT companies prosper.

By designing new versions of Windows that allow easier installation of non-Microsoft software, Microsoft will be promoting the use of other software. This is extremely helpful to the consumer, the IT sector and our economy as a whole.

I ask you to help stop any action against this agreement. Please help us to move forward and get back to business. I support this settlement and look forward to a swift end in this case.

Sincerely,

Kathleen Osborne